

BSNL customers of Landline(Including PCOs & VPTs), Mobile services can now avail Discounts* on the closed connections towards outstanding dues settlement.

S NO	Age of outstanding dues as on 31-03-2022	Discount admissible
1	Upto 1 (one) year old	Nil
2	>1 year old to 2 years old	10%
3	>2 years old to 3 years old	25%
4	>3 years old to 5 years old	30%
5	> more than 5 years old	50%

The schemes shall be applicable to ex-subscribers (defaulters) of BSNL under Basic (including PCOs & VPTs)/WLL services and CMTS for the phones disconnected up to 31-03-2022 (**excluding Government/Government Departments, other Government enterprises and Lease lines**). **In case the customer directly pays the outstanding ‘or’ through Lok Adalats, the discounts shall be given as per the Scheme.**