



भारत संचार निगम लिमिटेड  
(भारत सरकार का उपक्रम)  
**BHARAT SANCHAR NIGAM LIMITED**  
(A Govt. of India Enterprise)

## TELANGANA TELECOM CIRCLE

**FOR THE KIND ATTENTION OF BSNL CUSTOMERS**

*In case, you have problems in our services, we are just a phone call away*

Service	Exchange* (24 hours computerized)	Call Centre (24 hours)*
Landline complaints	198	1500 / 1800 345 1500
Broad Band	198	1504 / 1800 345 1504
Mobile	---	1503 / 1800 180 1503
Leased Circuits	---	12676

\* Calls to these numbers are non-metered. For billing queries, kindly contact **Accounts Officer (TR)** of SSA (District).

*In addition to the above, you may (Book/ check status) grievance for unresolved complaints on [pgrms.bsnl.co.in](http://pgrms.bsnl.co.in)*

*Any queries on grievances may be obtained from 12727 (Office Hours),*

*Further you may contact the Nodal Officers for your grievances at SSA (District) level as given below.*

S. No.	SSA (District)	Name Shri	Designation	Phone No.	e-mail ID
1	Hyderabad	T.Jayasree	AGM	040-23266968	agmophtd@bsnl.co.in
2	Nalgonda	S Ravi Prasad	DGM	08682-222786	dgmbsnngd@gmail.com
3	Khammam	P Naveena	DGM	08742-242200	detmkgm@gmail.com
4	Adilabad	G Jagram	DGM	08732-225999	gjagram@bsnl.co.in
5	Nizamabad	G Jagram	DGM	08462-232777	gjagram@bsnl.co.in
6	Sangareddy	S.S Ram Prasad	DGM	08455-276500	sivaram.prasad@gov.in
7	Mahbubnagar	G. V Reddy	DGM	08542-250700	dgmmbn@gmail.com
8	Warangal	Ch.Bhasker Reddy	DGM	0870-2450300	dgmcfawgl@gmail.com
9	Karimnagar	E Dinesh	DGM	0878-2243444	dgmcfakaa@gmail.com

In case, your grievance is not resolved at district level, you may contact the Circle Nodal Officers for the relevant services.

### Circle Nodal Officers

S. No	Name Shri/Smt.	Nodal Officer	Designation	Phone No.	E-mail ID
1	P. RC Murthy	Mobile	DGM , CO	040-23200553	dgmnw1cmts@gmail.com
2	Vazeeruddin	VAS, CM	DGM (S&M CM)	040-23208556	dgmsnmcmmap@gmail.com
3	Vazeeruddin	Call Centre	DGM (S&M CM)	040-23208556	dgmsnmcmmap@gmail.com
4	A.Dargaiah	Overall	DGM (NWO-CFA)	040-23200354	sdepgco@gmail.com

### Appellate Authority

S. No.	Name	Designation	Phone No.	E-mail ID
1	Smt. T. Anila Kiran	PGM(NWO) CFA, O/o CGMT, Telangana Telecom Circle, Hyd-1	040-23201212	pgmcfacott@bsnl.co.in